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8th June 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/05/05.

You requested the following information:

**Can I access the following information for the following dates in connection with the recent doctors strikes:**

**The dates are as follows:**

**11/01/16 - 17/01/16**  
**8/02/16 - 14/02/16**  
**07/03/16 - 13/03/16**  
**04/04/16 - 10/04/16**

**1. The number of 999 calls received during the week of the strikes**

The figures in the table below are based on the calls received through our emergency telephone system. The figures do not include electronically transferred calls from NHS 111 (ITK), calls that come through non-emergency lines or calls that are radioed in from field staff.

Timeframe	Number of 999 calls received*
11/01/2016-17/01/2016	12,242
08/02/2016-14/02/2016	13,200
07/03/2016-13/03/2016	14,525
04/04/2016 – 10/04/2016	12,547

\*This data represents AQI (Ambulance Quality Indicator) SQU03\_1\_1\_2.

**2. The hear and treat figures**

Please see the table below which shows the number of calls which were dealt with as hear and treat. These are limited according to the AQI (Ambulance Quality Indicator) definition which is available on the NHS England website.

<b>Timeframe</b>	<b>Hear &amp; Treat figures as per AQI V 1.4 definition*</b>
11/01/2016-17/01/2016	893
08/02/2016-14/02/2016	803
07/03/2016-13/03/2016	1,119
04/04/2016 – 10/04/2016	697

\*This data represents AQI SQU03\_10\_1\_1.

### **3. The number of ambulances sent**

Please see the table below which shows the number of incidents where a vehicle arrived on scene:

<b>Timeframe</b>	<b>Number of incidents where a vehicle arrived on scene</b>
11/01/2016-17/01/2016	8,673
08/02/2016-14/02/2016	9,095
07/03/2016-13/03/2016	9,106
04/04/2016 – 10/04/2016	8,652

### **4. The conveyance rates to hospital**

The conveyance rate for each week is shown in the table below:

<b>Timeframe</b>	<b>Conveyance rate</b>
11/01/2016-17/01/2016	49.7%
08/02/2016-14/02/2016	49.9%
07/03/2016-13/03/2016	48.8%
04/04/2016 – 10/04/2016	50.0%

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust